



PROMOTIONAL DISCLAIMERS

Power 50 Internet \$29.99

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to residential customers. \$29.99 promotional offer price is for 12 months and includes Power 50 Internet. You will receive up to 50 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Advertised Internet speeds are average speeds, but may vary and are not guaranteed. Channel counts may vary based on service address. Not all networks available in all markets. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay-per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. ©2017 Grande Communications Networks, LLC. All rights reserved. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015 to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. See our online disclosures at mygrande.com for more information about the service offered in your area.

Power 200 Internet \$39.99

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to residential customers. \$39.99 promotional offer price is for 12 months and includes Power 200 Internet. You will receive up to 200 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Advertised Internet speeds are average speeds, but may vary and are not guaranteed. Channel counts may vary based on service address. Not all networks available in all markets. To qualify for the 30-Day Money-Back Guarantee you must be a new residential

customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay-per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. ©2017 Grande Communications Networks, LLC. All rights reserved. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. See our online disclosures at mygrande.com for more information about the service offered in your area.

Power 400 Internet \$49.99

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to residential customers. \$49.99 promotional offer price is for 12 months and includes Power 400 Internet. You will receive up to 400 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Advertised Internet speeds are average speeds, but may vary and are not guaranteed. Channel counts may vary based on service address. Not all networks available in all markets. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay-per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. ©2017 Grande Communications Networks, LLC. All rights reserved. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. See our online disclosures at mygrande.com for more information about the service offered in your area.

Power 200 + Basic TV for \$59.99

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to first-time residential customers. \$59.99 promotional offer price is for 12 months and includes Power 200 Mbps Internet service with basic TV service, and one DVR powered by TiVo and one additional receiver. You will receive up to 200 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Channel counts may vary based on service address. Not all networks available in all markets. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay-per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. © 2017 TiVo Inc. All rights reserved. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. or its subsidiaries worldwide. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015 to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. Services and pricing are subject to change. See our online disclosures at mygrande.com for more information about the service offered in your area.

300 Mbps Internet + Preferred TV for \$89.99 / 300 Mbps Internet + Preferred TV + Home Phone \$99.99

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to first-time residential customers. \$89.99 promotional offer price is for 12 months and includes Power 300 Mbps Internet service with wireless home networking, Preferred TV service, and one DVR powered by TiVo and one additional receiver rental and service. Additional receiver is a free promotional offer for months 1-12. \$99.99 promotional offer price is for 12 months and includes Power 300 Mbps Internet service with wireless home networking, Preferred TV service, one DVR powered by TiVo and one additional receiver rental and service, and Optimum home phone service. You will receive up to 300 Mbps internet speeds. Advertised

Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. Additional receiver is a free promotional offer for months 1-12. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Bundle also available with a CableCARD however interactive features are not available. Advertised Internet speeds are average speeds, but may vary and are not guaranteed. Channel counts may vary based on service address. Not all networks available in all markets. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay-per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. © 2017 TiVo Inc. All rights reserved. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. or its subsidiaries worldwide. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. Services and pricing are subject to change. See our online disclosures at mygrande.com for more information about the service offered in your area.

400 Mbps Internet + Premier TV for \$129.99 / 400 Mbps Internet + Premier TV + Home Phone \$159.99

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to first- time residential customers. \$1299.99 promotional offer price is for 12 months and includes Power 400 Mbps Internet service with wireless home networking, Premier TV service, and one DVR powered by TiVo and one additional receiver rental and service. Additional receiver is a free promotional offer for months 1-12. \$159.99 promotional offer price is for 12 months and includes Power 400 Mbps Internet service with wireless home networking, Premier TV service, one DVR powered by TiVo and one additional receiver rental and service, and Optimum home phone service. You will receive up to 400 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. Additional receiver is a free promotional offer for months 1-12. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges,

installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Bundle also available with a CableCARD however interactive features are not available. Advertised Internet speeds are average speeds, but may vary and are not guaranteed. Channel counts may vary based on service address. Not all networks available in all markets. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay-per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. © 2017 TiVo Inc. All rights reserved. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. or its subsidiaries worldwide. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015 to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. Services and pricing are subject to change. See our online disclosures at mygrande.com for more information about the service offered in your area.

1 Gig for \$69.99 (*Now Available in Austin, Dallas, San Marcos, and Midland/Odessa. Limited availability in San Antonio and Buda.)

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to first-time residential customers. \$69.99 promotional offer price is for 12 months and includes Power 1000 Internet and wireless home networking. You will receive up to 1000 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Internet speed claims represent maximum speed capabilities and may vary based on many factors including website traffic, content provider server capacity, use of other Grande services, and maximum bandwidth restrictions on customer owned equipment. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund

or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay- per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. Netflix has ranked Grande #1” claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo are trademarks of YouTube, LLC. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. Services and pricing are subject to change. See our online disclosures at mygrande.com for more information about the service offered in your area.

Upgrade to 1 Gig (existing Grande internet customers that don't have 1 Gig)

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer only applies to first-time residential customers. \$69.99 promotional offer price is for 12 months and includes Power 1000 Internet and wireless home networking. You will receive up to 1000 Mbps internet speeds. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Internet speed claims represent maximum speed capabilities and may vary based on many factors including website traffic, content provider server capacity, use of other Grande services, and maximum bandwidth restrictions on customer owned equipment. To qualify for the 30-Day Money-Back Guarantee you must be a new residential customer and cancel service within 30 days of installation. The total maximum amount that will be refunded or credited will be equal to one month's monthly recurring service fee of services and equipment concurrently ordered and installed. Any refund or credit will be made within 60 days after all conditions are satisfied. Refund is not applicable to any usage-based fees such as pay- per-view, long-distances charges, and directory assistance. A credit check and/or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. Netflix has ranked Grande #1” claim based on the Netflix ISP Speed index of Netflix performance during prime time measured from August 2015to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. YouTube© and the YouTube logo

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Add Phone for \$10 (existing Grande customers)

Offer expires 06-30-17. Services subject to availability, please contact Grande for details. Offer shown available for existing residential customers who have Grande Internet and/or Cable TV Services but do not have Grande home phone service. \$10.00 promotional rate applies for 36 months from date of installation. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to applicable surcharges, equipment taxes, franchise fees and other government imposed charges. Installation, taxes, fees, additional receivers, equipment, additional services or features not included. Phone service for residential use only and includes unlimited direct dialed local and long distance calls from home to anywhere in the U.S, some surrounding international areas (including Mexico), plus up to 16 calling features. Other international calls not included. A Grande-supplied EMTA device is required for Phone service and will remain the property of Grande or its designee. Grande provides discounted residential basic telephone service for qualifying low-income customers, under the Lifeline Program. Only eligible consumers may enroll, service may not be transferred, limit one benefit per household. Lifeline is a government benefit program and consumers who willfully make false statements in order to obtain the benefit may be punished by fine or imprisonment or barred from the program. For details, contact your Grande Customer Service Representative (see contact information section) or the Public Utility Commission of Texas at (888) 782-8477 or go to <http://www.puc.state.tx.us/consumer/lowincome/assistance.aspx> to enroll in the Lifeline Program. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. Netflix has ranked Grande #1" claim based on the Netflix ISP Speed Index of Netflix performance during prime time measured from August 2015 to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in January 2017. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. See our online disclosures at mygrande.com for more information about the service offered in your area.

Add Internet for \$29.99 (existing Grande customers)

Offer expires 6-30-17. Services subject to availability, please contact Grande for details. Offer only applies to residential customers. \$29.99 promotional offer price is for 12 months and includes Power 50 Internet with wireless home networking. \$39.99 promotional offer price is for 12 months and includes Power 200 Internet with wireless home networking. \$49.99 promotional offer price is for 12 months and includes Power 400 Internet with wireless home networking. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to equipment charges, installation fees, applicable surcharges, franchise fees and taxes, and are not included in the price. Modem and additional receivers, equipment, services or features not included. Advertised Internet speeds are optimal speeds, but are not guaranteed and may vary based on a number of factors. A credit check and/or deposit may be required. Other restrictions may apply. ©2017 Grande Communications Networks, LLC. All rights reserved. "Netflix has ranked Grande #1" claim based on the Netflix ISP Speed Index of Netflix performance during prime time measured from August 2015 to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in April 2017. © 2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. See our online disclosures at mygrande.com for more information about the service offered in your area.

Add Cable TV for \$19.99 / \$49.99 (existing Internet customers)

Offer expires 6-30-17. Services subject to availability, please contact Grande for details. Offer shown available for existing residential customers who do not have Grande TV service. \$19.99 promotional offer prices is for 12 months and includes Digital Basic TV with an HD digital receiver. \$49.99 promotional offer includes Preferred TV with an HD digital receiver. At the end of your promotional period, or if any service is cancelled or downgraded, regular rates apply. Services and pricing subject to change without notice. Monthly offer rates subject to applicable surcharges, equipment taxes, franchise fees and other government imposed charges. Installation, taxes, fees, additional receivers, equipment, additional services or features not included. Service also available with a CableCARD however interactive features are not available. Channel counts may vary based on service address. Not all networks available in all markets. Digital set-top box and remote required to receive Video On Demand services. Video On Demand service and online access subject to availability based on customer's current video tier subscription. A credit check and/ or deposit may be required. Not valid with any other offer and may not be transferred or redeemed for cash. Other restrictions may apply. © 2017 Grande Communications Networks, LLC. All rights reserved. ©2017 TiVo Inc. All rights reserved. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. or its subsidiaries worldwide. "Netflix has ranked Grande #1" claim based on the Netflix ISP Speed Index of Netflix

performance during prime time measured from August 2015 to December 2016 in the following Texas markets: Dallas, Waco, Temple, Austin, San Marcos, San Antonio, Corpus Christi, Midland, and Odessa. Netflix streaming membership required. Grande was YouTube HD Verified in April 2017. ©2017 Hulu. Hulu subscription required. Hulu, the Hulu logo, and other Hulu marks, graphics, logos, scripts, and sounds are trademarks of Hulu, LLC. See our online disclosures at mygrande.com for more information about the service offered in your area.